



Idaho Falls	208-552-0249
Rexburg	208-359-9667
Pocatello	208-478-6677
Twin Falls	208-733-2234
Malad	208-766-5143
St. George	435-656-2889
Cedar City	435-865-0300

## **Corporate Mission, Vision and Values Statements**

### **Mission**

To promote and maintain the independence and well being of individuals and families in the communities we serve. Alliance Home Health, Hospice and Home Assist brings care to the **home** with a coordinated and comprehensive array of health services and products that exceed patient care needs.

### **Vision**

The Alliance Team is a mission-driven organization providing home care services that improve the quality of life of individuals. We adhere to a set of values that underlie how we act. We measure our success by the satisfaction of our internal and external customers.

We have come to recognize the public's perception of and preference for the home as their care setting. Therefore, they view the home as the preferred care environment. Our patients view us as competent and caring professionals achieving the best possible outcome. Our vision of care makes their experience with our organization extremely positive.

We are the employer of choice in our market. Attracting the best and brightest, most talented and gifted people to our organization. We enjoy high staff retention, using a focus on the right people in the right roles doing the right things at the right time.

We are one team with a common culture focused on exceptional values. Operating with unbending integrity, our background is people centered, results oriented, entrepreneurial and open. We provide opportunities for our people to communicate, and we listen to them.

We are a dedicated healthcare provider and widely recognized as a leader among our peers. Within our system, we are an essential component in the continuum of care. Because we operate efficiently and are not burdened by the barriers of our system, we are a trendsetter for excellence in teamwork and support.

### **Statement of Purpose**

#### ***We Carry Out Our Mission By:***

- ◆ Collaborating with physicians, facilities, and other health care professionals and the community of patients' health care at home.
- ◆ Informing the public about viable alternatives to institutionalization.
- ◆ Embracing technology.
- ◆ Educating tomorrow's health care practitioners about the need for and delivery of health care services in the home setting.
- ◆ By offering both medical and non-medical services and products to the home.



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## Values

**Compassion:** The patients are our reason for being, and we will provide them with focused care, courteous attention and caring service. We treat each person with dignity and respect.

**Participation:** Our people are the most vital resources in the organization. We will be most effective when each person is encouraged to contribute to the level of his/her capabilities and be recognized for their high performance. From this, we develop a sense of "ownership", of enthusiasm, positive attitudes, and pride.

**Excellence:** Our intent is to offer superior service every time, for every individual we serve, in every relationship we establish. This is our character--we are an excellent organization!

**Integrity:** Our success will be determined by many factors, but the successful organization must have a foundation of ethical behavior, fairness and trust in all of its relationships. We must always do what we say we will do.

**Communication:** We consult, ask, inform, and receive information in an open and nonjudgmental atmosphere.