



Idaho Falls	208-552-0249
Rexburg	208-359-9667
Pocatello	208-478-6677
Twin Falls	208-733-2234
Malad	208-766-5143
St. George	435-656-2889
Cedar City	435-865-0300

Alliance Home Health, Hospice and Home Assist Code of Ethics

FOCUS:

Home Health is a health care industry that exists to provide patients the opportunity to remain in familiar surroundings and the comfort of their own home for as long as it is possible, safe and practical. The focus of Home Health is to rehabilitate the patient using traditional medical management. Home Health helps the patient become independent at home, where family support and familiar surroundings can make recovery easier and faster.

Hospice is a health care system of interdisciplinary services provided to patients and their families during the final stage of life. Home Assist focuses on providing non-medical, in-home supportive care services to enable a person to remain independent and living at home. Home Assist is a reliable and cost-effective way to provide a little extra assistance when the patient needs it as often as they need it.

These services are delivered with sensitivity to the fact that, as hospice, home health and palliative professionals, we have entered into people's lives and affairs during a period of heightened need and potential vulnerability.

Alliance acts as an advocate for patients and their families facing medical and life challenges to independence and end of life situations. Through our standards, policies and procedures, Alliance seeks to promote an ethical culture among its staff involving both internal and external relationships. Alliance encourages all staff to provide services, which are grounded in fundamental ethical principles of health care. These principles include Autonomy, Beneficence, Conscientious Objection, Non-maleficence, and Justice.

Alliance subscribes to the following precepts:

1. To meet the home health, hospice and palliative care needs of patients and their families.
 - a. To remain sensitive to and be appreciative of the ethnic, cultural, religious, spiritual and lifestyle diversity of patients and their families.
 - b. To ascertain and honor the wishes, concerns, priorities and values of the patients consistent with the law and the organization's values as stated in its policies.
 - c. To support, affirm and empower the families as caregivers.
 - d. To acknowledge and respond with sensitivity to the interruption of privacy that is necessitated by care at home; enter no further into family life and affairs than is required to meet goals of the plan of care, with respect to confidentiality and protection of patient information.
 - e. To provide quality home care, hospice and palliative care services in a timely manner to all who qualify regardless of race, religion, sexual orientation, ethnic background, or ability to pay.
 - f. To recognize the vulnerability of those who receive care, and thus refrain from accepting personal gifts.



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2. To act honestly, truthfully and fairly to all concerned.
 - a. To fully disclose to patients and families information regarding cost, services and complaint policies, as well as any policies regarding discontinuation of services.
 - b. To honestly and conscientiously cooperate as an agency in providing information about referrals, working with other agencies to ensure comprehensive services to patients and families, to accept referrals solely in the best interest of the patients according to need and ability to provide those services.
 - c. To be truthful and accurate in public advertising and information dissemination.
 - d. To refrain from giving or accepting gifts of value or monetary compensation for the purpose of obtaining or making referrals.
 - e. To ensure that hospice services are not diluted for financial reasons and to honor the intent of donations supporting the home health, hospice and/or palliative care programs.
3. To instruct our communities in the tenets of home health, hospice and palliative care philosophy.
 - a. To encourage dialogue about home health, hospice and palliative care in all appropriate public forums, thereby providing the consumer with sufficient information about home health, hospice and palliative care services, to enable true informed consent.
 - b. To act as a liaison in consumer discussions concerning decisions regarding all aspects of home health, hospice and palliative care and assuming a leadership role in ensuring access to home health, hospice and palliative care for all people as they qualify for services.
4. To continuously strive for the highest level of skill and expertise of the staff and volunteers in the delivery of care.
 - a. To recruit, select, orient, educate and evaluate each staff person and volunteer to ensure competency based on identified job requirements.
 - b. To remain sensitive to and appreciate the ethnic cultural, religious, spiritual and lifestyle diversity of staff and volunteers.
 - c. To support, affirm and empower the staff and volunteers in the delivery of care.
 - d. To recognize the unique stressors inherent in home health, hospice and palliative care work and provide access to ongoing support for all staff and volunteers.
 - e. To ensure that contracted providers are properly trained and qualified, and that they provide care consistent with the values and philosophy of home health, hospice and palliative care.

Furthermore, it is Alliance's policy to offer services to all qualified persons, without discrimination on the basis of race, age, religion, color, sex, disability, or national origin in compliance with the Title VI of the Civil Rights Act of 1964, section 504 of the Rehabilitation Act of 1975, and the Age Discrimination Act of 1975.

Alliance recognizes that situations do and will arise when ethical principles conflict. Alliance will deal with each situation that arises from conflicts based on ethical principals